

All Bidders**Amendment -VII**

Subject: Outsourcing of Kitchen Services on Plan, Design, Supply, Installation, Operation, Maintenance of Kitchen Equipment and Utensils including supply of raw materials eg. Food grain, raw vegetables, paneer, egg, milk etc, Preparation, cooking and distribution of good quality meal/food and collection of dirty dish to and from each bed on daily basis for Super Speciality Block & Emergency Block at Safdarjung Hospital, New Delhi.

IFB No. : HSCC/SES/SJH/Kitchen/2016 dated 29.04.2016

This has reference to above IFB No. for the Subject works.

The following Amendment may be noted which shall be treated as part of the tender document and to be submitted duly signed & stamp along with tender.

Sr. No.	Bidder's Query	Clarification/Amendment
1	<p>Page No. 16 of the tender point no.10.2 the rates are invited included all taxes, whereas the taxes needs to be separate from the rates since Service tax/Vat keep changing every year and GST is in the offing. So for this three year contract unseen taxes may increase the cost tremendously.</p> <p>It is therefore, requested to kindly invite the rates without taxes and taxes should be charged as per actual. The rates can be mentioned as: Rates per day per patient diet excluding all taxes: -</p>	Tender terms prevail.
2.	<p>Page no. 23 point No.29.1 under Performance Security - the bank guarantee demanded is 10% of the contract sum. This amount is highly abnormal and very high since Civil Work of the development of Kitchen, water line fittings, electricals, PNG pipeline and all the equipments are to be provided by the contractor and this comes around 3-4 crores. Security deposit is kept for the continuity of the work and contractor should not leave in between the contract work. Whereas after spending such a huge amount in the development of the kitchen this amount can be treated as security itself. Therefore, performance security should not be charged separately and the development work of the kitchen can be considered as security deposit.</p>	Tender terms prevail.
3.	<p>Page No.24, point 1.1.1 and point no. 1.1.6 And page no. 29 point no. 1.5 is contradictory to each</p>	The contractor will be the owner of the Kitchen

	other and needs proper clarification.	Equipment and accessories supplied by them for the Kitchen for the period of contract and at the time of termination of the contract, the contractor must hand over space and take back all Kitchen equipments and accessories.
4.	Page No.31, point no. -1.21.3, section c) the term is not comprehensible whereas the sanitation department workers take the disposed material from the kitchen itself shift wise, otherwise a spot can be marked in the hospital area where the kitchen waste produce can be disposed off regularly.	Tender terms prevail. However bidder can take advice from Bio Medical Waste Management System of Safdarjung Hospital regarding waste disposal.
5.	Page No.52, Note iv) The name of Amul/Mother dairy is mentioned for milk curd and butter. Sometimes the availability of these brands becomes scarce. In that case some other reputed brands can be included like DMS/Paras/Verka/Sheer (Catch group)/etc or any other FSSAI approved reputed brand.	Amul/Mother dairy/DMS for milk, curd and butter.
6.	Page No.53 to 56 the mentioned types of diets are less in number as for calories are concerned. We would like to enclose the diets of some reputed Govt hospitals like AIMS (copy enclosed)	Tender terms prevail.
7.	NIT page No.26 at point no.1.2.5: The bidder shall identify and quantify the power and water required for outsourced Kitchen service along with the offer is very difficult to understand since without using the actual quantity it is not possible to ascertain before hand the amount of quantity required for water and electricity. It cannot be assessed properly.	Tender terms prevail.
8.	After the contract work who will take charge of the kitchen equipment is not clear in the tender.	As per Sr. No. 3.
9.	Calibration of gauges or other measuring instruments/testing machines periodically is not clear at page no.29 on the NIT. As the testing machine for food testing is not possible for the contractor and its expenditure is in crores. With this the diet cost will increase many folds. Intermittently the food can be sent for testing to other proven labs.	Raw Materials should be of good quality and should be already tested by Govt. approved authority AGMARK/FPO etc. and suitable for consumption.
10	Solvency certificate for an amount of 6.49 Lakh	Tender terms prevail.

	should reduced in accordance to the Turn over asked for the bidders i.e 1.5 Crores.	
11	Joint Venture should be allowed .	Tender terms prevail.
12	<p>As per clause no. 1.21.3 (c)Safe disposal of wastes/left chemicals & other washing materials and other garbage produced in Kitchen, as per the norms of the Govt. of Delhi / India and local authorities like NDMC etc. or Bio-Medical Waste management rules, wherever applicable.</p> <p>Please allow to dump with in the near by vicinity of the Hospital disposal of wastes/left chemicals & other washing materials and other garbage produced in kitchen</p>	Tender terms prevail.
13.	<p>Please refer to your Clause No.1.1.6 wherein, you have stated that the Licensee would be the owner of equipment during the contract period and same shall be the property of the hospital after expiry of the contract, but you are silent about the payment of these equipment, hence it is desired that the hospital must pay for installed equipment and in case of termination the payment of all infrastructure done by the contractor must be paid by the hospital.</p> <p>Period of contract is 3 years which is very less, it should have been at least for 5years, considering an investment required in this project.</p>	<p>The contractor will be the owner of the Kitchen Equipment and accessories supplied by them for the Kitchen for the period of contract and at the time of termination of the contract, the contractor must hand over space and take back all Kitchen equipments and accessories.</p> <p>Tender terms prevail.</p>
14.	<p>Since the tender is of such nature that it involves very high volume of investment and return is also to be accordingly but can not be expected in this type of business as very reasonable price is to be charged, therefore, EMD and Performance Guarantee should be brought down considering an estimated cost for 3-4 months period.</p>	Tender terms prevail.
15.	<p>Solvency Certificate is never been asked more than 40%, however, nowadays, many of government agencies do not ask for solvency certificate, as it does not serve any purpose, hence you are requested to please abolish it.</p>	Tender terms prevail.
16.	<p>Moreover, you have included 500 bedded hospital/hotels/Nursing Homes etc. but not included Institutions where the food (breakfast, lunch evening snacks and dinner) might have served for more than 1000 persons in a day, however, it may</p>	Tender terms prevail.

	be asked to have experience of patient diet in a hospital, irrespective of no. of beds. If a contractor knows the preparation of patient diet and might have served the food services starting from the breakfast to the dinner to above 1000 persons, surely he is capable of doing this business.	
--	---	--

All other terms & conditions remain unchanged.

Chief General Manager, HSCC (I) Ltd.

For and behalf of Medical Superintendent, Safdarjung Hospital, New Delhi