AMENDMENT-IV

Date: 31th Jan. 2017

Ref.: IFB No. HSCC/SJH/Medical Equipment/2016/25 Dated 23.12.2016

Sub.: Procurement of Medical Equipment for New Emergency Block & Super-Specialty Block at Safderjung Hospital, New Delhi.

It is informed that Amendment of **item No. 8, Laproscopic** Surgical Instruments have been received from Safdarjung Hospital (as enclosed) in view of the pre bid meeting queries submitted by the prospective bidders. These are to be uploaded on the website today and it proposed to revise the bid submission date from 31.01.2017 to 7.02.2017 for item No.8. Pre bid queries are being examined for item no. 1,2 in safdarjung Hospital the bid submission date extend from 31.01.2017 to 7.02.2017. And due to inadequate response for item no. 3,4,10,11, the bid submission date extend from 31.01.2017 to 7.02.2017.

Ref: Tender No. HSCC/SJH/Med.Eqpt./2016/25 dt. 23.12.2016

Sub: Procurement of Medical Equipment for New Emergency Block at Safdarjung Hospital, New Delhi.

Item S.No.08: Laparoscopic Surgical Instruments

The following all the amendment in the pre bid queries of 1 Set of Laparoscopic Instruments. (The total requirement is of 6 Sets.) The pre bid was held on 3rd Jan. 2017 & the representation have been received subsequently.

Amended Specification – After Pre-bid meeting/representation	Amended Specifications/ Queries – After Pre-bid meeting/ representation
The system should be truly Digital High definition endoscopic system. The system should have the maximum Resolution of 1920 X 1080 pixels, progressive scan and the consistent use of 16: 9 formats for Input & Output to guarantee genuine HDTV. A. Full High Definition Systems will consist of:	No Change

1) Full HD Video Image Processor -1no 2) 3 Chip CCD / 3 Chip CMOS Full HD Camera Head -1no (autoclavable preferred). At least should be immercible in disinfectant solution. It should have optical zoom lens technology 3) Powerful 300 W LED/ 300W Xenon Light Source for better illumination – 1no 4) 26" Full HD Medical Grade Monitor-1no 5) High definition Telescope preferably Autoclavable- 1no -each of 10mm 0 and 30 degree, 5mm 0 and 30 degree 6) Light Guide Cable-1no 7) High Flow Insufflator- 40 Liters and above -1no	
8)Trolley /Video Cart -1no 9)Suction-Irrigation unit - 1no 10)Carbon Dioxide Cylinder- 2no 11)Hand Instruments & Other Accessories 12)Accessories, spares and consumables	
 1) Full HD Video Image Processor: Should have following specification: A full high definition processor should have resolution of 1920x1080 pixels with progressive scan technology in camera system. Should have special filter light for observation of capillary vessels and fine patterns in the superficial layer of mucosa for early detection of lesions, Or Optical image enhancement to view the capillary vessels and fine patterns in the superficial layer mucosa for early detection and recurrence of lesions, or ICG compatible. 	 Full HD Video Image Processor: Should have following specification: A full high definition processor should have resolution of 1920x1080 pixels with progressive scan technology in camera system. Should have special filter light for observation of capillary vessels and fine patterns in the superficial layer of mucosa for early detection of lesions, or ICG compatible.
 Should have a USB slot so as to take still pictures of Endoscope images. It should have 2 digital output ie DVI/HD MI. OR it should have external recorder. Should have provision for adjusting brightness automatically during to & fro of the scope movements. 	 Should have a USB slot so as to take still pictures of Endoscope images. It should have 2 digital output ie DVI/HD MI/HD-SDI. OR it should have external recorder. Should have provision for adjusting brightness automatically during to & fro of the scope movements.
2) 3 Chip CCD/CMOS Full HD Camera Head : Should have following specification:	No Change

- The full HD camera head should be of Eye piece type & have resolution of 1920x1080 pixels.
- Should have Digital / Manual focus function which can be varied seamlessly from coarse to fine image.
- Camera Head & coupler should be one piece integrated/or with C
 Mount HD coupler. Separable C Mount coupler along with the camera head is acceptable.
- The camera head should /must have integrated (one piece) inbuilt zoom and focus lens/rings to make it fully soak able for sterilization/ disinfection. C Mount coupler along with the camera head is acceptable.
- 3) **Powerful 300W LED Or300W Xenon Light Source**: Should have following specification:
 - A Powerful 300W LED Or 300W Xenon Light Source
 - Automatically adjust light intensity to achieve ideal illumination.
 - Should have special filter light for observation of capillary vessels and fine patterns in the superficial layer of mucosa for early detection of lesions, or ICG based function should be available.
 - Colour temperature of at least 5800 K
 - Manual and automatic adjustment of light intensity
 - Brightness control to be regulated manually or automatically via the output signal of a video camera
 - Lamp life 500 hrs or more for Xenon bulb
 - Deleted
 - Deleted
 - Electrical specifications
 - a. Power supply voltage: 100-240 VAC
 - b. Power frequency: 50-60Hz
 - The light source should comply with IEC 60601-1, belong to Class II a

- 3) **Powerful 300W LED Or300W Xenon Light Source**: Should have following specification:
 - A Powerful LED equivalent to 300W Xenon Or 300W Xenon Light Source
 - Automatically adjust light intensity to achieve ideal illumination.
 - Should have special filter light for observation of capillary vessels and fine patterns in the superficial layer of mucosa for early detection of lesions, and ICG based function should be available for ICG compatible camera.
 - Colour temperature of at least 5800 K
 - Manual and automatic adjustment of light intensity
 - Brightness control to be regulated manually or automatically via the output signal of a video camera
 - Lamp life 500 hrs or more for Xenon bulb
 - Deleted
 - Deleted
 - Electrical specifications
 - c. Power supply voltage: 100-240 VAC
 - d. Power frequency: 50-60Hz

with CE mark	The light source should comply with IEC 60601-1, belong to Class II a with CE mark
 4) 26" Full HD Medical Grade Monitor: Should have following specification: 26 inch full true HD Medical Grade Monitor with LED backlit with high resolution 1920x1080 Aspect ratio 16:9 Should have multi -modality display compatibility, including Picture-in-Picture for various image size combinations. Should have eco -friendly consumption by low power consumption, various powers saving mode, lightweight and thin body. Should have advance Image Multiplier Enhancer to enhance image quality. System should be dual channel digital input and output DVI/ HDMI Deleted 	No Change
 5) Telescope: Should have following specifications: 10mm, 0 &30 degree – 1No each (approx. 30-35 cm long) 5mm, 0 &30 degree – 1No each (approx. 27-30 cm long) Completely distortion free. HD Optics for better contrast & color reproduction. Large field of view and depth of focus. Fully Autoclavable type preferably. Color coded. Telescope optic should be compatible to FULL High Definition camera for better contrast & color reproduction. 	No Change
 6) Light Guide Cable It should have High resistance protection against mechanical and thermal stress It should have small bending radius for comfortable use It should be 3 Meter or more in Length Should be European CE/USA-FDA compliant. 	No Change
7 High Flow CO2 Gas Insufflator unit – 40L/per minute or more • Should be digital, microprocessor controlled & automatic type	No Change

 Large digital display on front panel for status checking Powerful Insufflation flow rate of 40 L/Min or more required. Automatic feedback control for any malfunction. 			
8) Trolley (video cart) should be supplied for the system	8) Trolley (video cart) should be supplied for the system		
 Should be from original equipment manufacturer (OEN) and should be imported Made of Stainless Steel/ Epoxy coated metal with minimum 4 shelves. Portable on 4 antistatic dual castors, 2 with locking brakes Should have minimum 4 shelves Should have storage for CO2 gas cylinder holder or portable separate holder. Should be from OEM Trolley should be able to hold monitor with tilt and swivel accordingly. Should have anti- static strong wheels 	 Should be from original equipment manufacturer (OEM) and should be imported Made of Stainless Steel/ Epoxy coated metal with minimum 4 shelves. Portable on 4 antistatic dual castors, 2 with locking brakes Should have minimum 4 shelves Should have storage for CO2 gas cylinder holder or portable separate holder. Should be from OEM Trolley should be able to hold monitor with tilt and swivel accordingly. Should have anti- static strong wheels 		
 9) SUCTION-IRRIGATION UNIT: Controlled suction and irrigation unit with flow rate of at least 1L/min. Irrigation pressure control between 0-400 mm Hg, preferably by roller pump /compact pump. Deleted Control from control panel and /or foot pedal Main unit with digital /manometer display Overflow protection on suction bottles Accessories should include silicone tubing set with reusable pressure domes, bacterial filter and suction bottles with cap (minimum 5 ltrs.) 	 9) SUCTION-IRRIGATION UNIT: Controlled suction and irrigation unit with flow rate of at least 1L/min. Irrigation pressure control between 0-400 mm Hg, preferably by roller pump /compact pump. Deleted Control from control panel and /or foot pedal Deleted Overflow protection on suction bottles Accessories should include silicone tubing set with reusable pressure domes, bacterial filter and suction bottles with cap (minimum 2-5 ltrs.) 		
10) CARBON DIOXIDE CYLINDER - TWO Two large size cylinders with required regulators and connecting pipe to the insufflators with pressure gauze. Minimum B type 20Kg capacity with separate mobile stand for it. Indian make is acceptable.	No Change		

11) HAND INSTUMENTS should be made of plastic/metallic handle

11) HAND INSTUMENTS should be made of plastic/metallic handle

S.N	Instrument	Specification	Qty	S.N	Instrument	Specification	Qty
1.	Reusable Veress Pneumoperitoneum Needle	Spring loaded Length – 10-12cm Blunt stylet Luer lock - 15 cm	02	1.	Reusable Veress Pneumoperitoneum Needle European CE/US FDA of other make acceptable	Spring loaded <u>Length</u> – <u>10-12cm</u> Blunt stylet Luer lock - 15 cm <u>Length</u> – <u>10-12cm</u> Length – 15cm	02 02
2	Reusable Trocar :- 5mm	Multifunctional valve/flap valve, insufflations stopcock and smooth sleeves, pyramidal tip, length (10.5cm), autoclavable	08	2	Reusable Trocar :- 5mm	No Change	
3	Reusable Trocar :- 10/11 mm	Multifunctional valve/flap valve, insufflations stopcock and smooth sleeves, pyramidal tip, length (10.5cm), autoclavable	05	3	Reusable Trocar :- 10/11 mm	No Change	
4	Same as point no. 2			4	Same as point no. 2	No Change	
5	Reusable Trocar :- 13.5mm	Multifunctional valve, insufflations stopcock and smooth sleeves, pyramidal tip with safety outlet hole near tip, length (10.5cm), autoclavable, size 13 to 14mm	02	5	Reusable Trocar:- 13.5mm European CE/US FDA of other make acceptable	Multifunctional valve, insufflations stopcock and smooth sleeves, pyramidal tip with safety outlet hole near tip, length (8 - 10.5cm), autoclavable, size 13 to 14mm	02
6	Two ways Suction and Irrigation cannula	a- Size 5mm, length 32-38cm, used with suction and irrigation handle and handpiece with stopcock b- Size 10 mm, length 32-38 cm	01	6	Two ways Suction and Irrigation cannula European CE/US FDA of other make acceptable	a- Size 5mm, length 32-38cm, used with suction and irrigation handle and handpiece with stopcock b- Size 10 mm, length 32-38 cm	01
7	Tissue Grasping forceps – toothed 2x3 teeth	Double action jaws of 18-24 mm, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles with ratchets, autoclavable	01	7	Tissue Grasping forceps – toothed 2x3 teeth	No Change	

8	Tissue Grasping forceps – toothed 2x3 teeth	Single action jaws of 28-35 mm, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles with ratchets, autoclavable	01	8	Tissue Grasping forceps – toothed 2x3 teeth	No Change	
9	Maryland forceps	Double action jaws with size 14-18 mm, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles without ratchets, autoclavable	02	9	Maryland forceps	No Change	
10	Grasping forceps	Double action jaws, spoon shaped with multiple teeths of jaw length 18-30 mm and rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles without ratchets, autoclavable	01	10	Grasping forceps	No Change	
11	Dissecting and Grasping forceps – Alligator type	Double action jaws, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles with ratchets, autoclavable	01	11	Dissecting and Grasping forceps – Alligator type	No Change	
12	Dissecting and Grasping forceps	Single action jaws, of 16-20 mm, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles without ratchets, autoclavable	01	12	Dissecting and Grasping forceps	Single action jaws, of 16-24 mm, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles without ratchets, autoclavable	01
13	Grasping forceps Atraumatic – Reddick Olsen type	Double action jaws, with fine serrations on jaw length 12-18 mm and rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles without ratchets, autoclavable	01	13	Grasping forceps Atraumatic – Reddick Olsen type	No Change	
14	Grasping forceps – Fenestrated	Single action straight jaw of 24-26mm length with fine serrations and	01	14	Grasping forceps – Fenestrated	No Change	

15	Grasping forceps – Fenestrated	fenestration, rotating, size 5mm, length 33-36cm, dismantling facility, plastic handles with ratchet, autoclavable Single action curved jaws of 35-40mm length with fine serrations and fenestration, rotating, size 5mm, length	01	15	Grasping forceps – Fenestrated	Single action jaws of 40mm length with fine serrations and fenestration, rotating, size 5mm, length 33-36cm,	01
		43-46cm, dismantling facility, plastic handles with ratchet, autoclavable				dismantling facility, plastic handles with ratchet, autoclavable	
16	Babcock Grasping forceps- (5 mm)	Double action jaws, atraumatic fenestrated, rotating, size 5mm, length 33-36cm, dismantling facility, plastic handles with ratchet, autoclavable	01	16	Babcock Grasping forceps- (5 mm)	No Change	
17	Babcock Grasping forceps- (10 mm)	Double action robust jaws with large atraumatic gripping surface, rotating, size 10mm, length 33-36cm, dismantling facility, plastic handles with ratchet, autoclavable	01	17	Babcock Grasping forceps- (10 mm)	No Change	
18	Dissecting and Grasping Forceps	Single action, atraumatic, fenestrated, curved jaws of length 25-30mm, rotating, size 5mm, length 33-36cm, dismantling type, plastic handles with ratchet, autoclavable	01	18	Dissecting and Grasping Forceps	No Change	
19	Dissecting Forceps- Right Angled	Double action jaws, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, plastic handles without ratchet, autoclavable	01	19	Dissecting Forceps- Right Angled	No Change	
20	Fan shaped retractor	Rotating with 4-5 blades, size 5mm, length 33-36cm, dismantling facility. other makes European CE also acceptable including Indian	01	20	Fan shaped retractor	No Change	
21	Hook Scissors	Double action jaws, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling	02	21	Hook Scissors	No Change	

		facility, autoclavable					
22	Rotating Metzenbaum Scissors	a- Double action jaws of length 14-16mm, rotating with connector pin for unipolar coagulation, size 5mm, length 33-36cm, dismantling facility, autoclavable	02	22	Rotating Metzenbaum Scissors	No Change	
		b- Insert of Metzenbaum scissors	02				
23	Bipolar coagulating forceps	Wide jaws for dissection, grasping large vessels, size 5mm, length 33-36cm fenestrated. Jaws with robust hinge and 360 degree rotational, ring handles, can be completely disassembled and a cleaning port, autoclavable	01	23	Bipolar coagulating forceps	No Change	
24	Spoon Forceps	10 mm size, without ratchet	01	24	Spoon Forceps Other makes of CE acceptable	10 mm size, without ratchet	01
25	Reusable Hem-o- lock clip applicator	Reusable Hem-o-lock clip applicator - 10 mm size. Other makes European CE/FDA also acceptable	01	25	Reusable Hem-o-lock clip applicator	No Change	
26	Bipolar coagulating forceps (Only Insert)	Maryland type jaw of 18-20 mm length, and 34-36cm long to fit into the other part of No. 23, autoclavable	01	26	Bipolar coagulating forceps (Only Insert)	No Change	
27	Needle Aspirator	Size 5mm, length 30-36 cm, Needle diameter of 1.5-2mm	01	27	Needle Aspirator	No Change	
28	Needle holder (Disengageable, coaxial type)	Size 5mm, tungsten carbide tip, straight handle with ratchet, single moving with curved tip to left, length 33-36cm. Other makes European CE/US FDA also acceptable	01	28	Needle holder (Disengageable, coaxial type)	No Change	
29	Needle holder insert (straight type)	Size 5mm, tungsten carbide tip, single moving straight jaws, length 33-36cm.	01	29	Needle holder insert (straight type)	No Change	

30	Extracorporeal knot pushers	Closed Eye type, length 28-32cm, size 3mm	01	30	Extracorporeal knot pushers	No Change	
31	Endoloop applicator	To fit into trocar size of 6 mm	01	31	Endoloop applicator	No Change	
32	Clip Applicator – Medium Large	Rotatable, provision for locking the shaft conveniently, 10mm, compatible with clip LT 300	01	32	Clip Applicator – Medium Large	No Change	
33	Clip Applicator - Large	Rotatable, provision for locking the shaft conveniently, 10mm, compatible with clip LT 400	01	33	Clip Applicator – Large other makes European CE or US FDA approved acceptable	Rotatable, provision for locking the shaft conveniently, 10mm, compatible with clip LT 400	01
34	Hassan cone	Adaptable to 10mm trocar	01	34	Hassan cone	No Change	
35	Reduction Sleeves / Extractors	From 10/ 11 mm to 5mm, metallic Other makes European CE/FDA also acceptable	01	35	Reduction Sleeves / Extractors	No Change	
36	Reducers	From 10/ 11 mm to 5mm	03	36	Reducers	No Change	
37	L - Hook	Size 5mm, length 33-36cm with pin for cautery	02	37	L - Hook	No Change	
38	J - Hook	Size 5mm, length 33-36cm	02	38	J - Hook	No Change	
39	Spatula	Size 5mm, length 33-36cm with pin for cautery	01	39	Spatula	No Change	
40	Fascia closure instrument	Size 2.8mm, length 17cm with single action jaw. Other makes European CE/FDA also acceptable	01	40	Fascia closure instrument	No Change	
41	High Frequency Cord	For 5mm & 10mm hand instruments with Monopolar Electrodes	02 each	41	High Frequency Cord	For 5mm & 10mm hand instruments	04 each
42	Washers	For 5 & 10 mm cannula and reducers	10 piece each	42	Washers	No Change	
43	Fibreoptic Light cables	With straight connectors of 4.8mm diameter and 250cm long	01	43	Fibreoptic Light cables	No Change	
44	Fibreoptic Light cables	With straight connectors of 4.8mm diameter and 300cm long	01	44	Fibreoptic Light cables	No Change	
45	Light Adaptor	Angled 90 degree, diameter 4.8mm,	01	45	Light Adaptor	No Change	

		free rotatable, to connect with standard telescopes					
46	Container systems: Metal & Plastic	For sterilization and storage of telescopes, hand instruments and other accessories of different sizes. Indian/European CE & FDA also acceptable	03	46	Container systems: Metal & Plastic	No Change	
47	Bipolar HF connecting cable		02	47	Bipolar HF connecting cable	No Change	
48	Unipolar HF cables		02	48	Unipolar HF cables	Deleted	02
49	Hydatid suction cannula	Indian makes also acceptable	01	49	Hydatid suction cannula	No Change	
50	Cleaning Brush	Length 35cm, 0.0-7mm	02	50	Cleaning Brush Imported European CE or Indian acceptable	Length 35cm, 0.0-7mm	02
51	Cleaning Brush	Length 35cm, 0.0-2.5mm	02	51	Cleaning Brush Imported European CE or Indian acceptable	Length 35cm, 0.0-2.5mm	02
52	Cleaning Brush	Length 50cm, 0.0-11mm	02	52	Cleaning Brush Imported European CE or Indian acceptable	Length 50cm, 0.0-11mm	02
53	Cleaning Brush	Length 50cm, 0.0-7mm	02	53	Cleaning Brush Imported European CE or Indian acceptable	Length 50cm, 0.0-7mm	02
54	Oil dropper	No 38	02	54	Oil dropper Imported European CE or Indian acceptable	No 38	02
55	Silicon oil for	Bottle of 50ml	04	55	Silicon oil for	Bottle of 50ml	04

	instruments				instruments Imported European CE or Indian acceptable		
56	Special lubricant for stopcocks	Indian /Other makes also acceptable	04	56	Special lubricant for stopcocks Imported European CE or Indian acceptable	Indian /Other makes also acceptable	04
57	Duraglit for polishing metal sheaths and instruments	Indian /Other makes also acceptable	02	57	Duraglit for polishing metal sheaths and instruments Imported European CE or Indian acceptable	Indian /Other makes also acceptable	02
58	Formalin chamber	Made of Virgin acrylic 4.5mm thickness, size 26" x 8" x 8" (LxBxH) with three tray for sterilizing lap. set	02	58	Formalin chamber Imported European CE or Indian acceptable	Made of Virgin acrylic 4.5mm thickness, size 26" x 8" x 8" (LxBxH) with three tray for sterilizing lap. Set	02
12(a):	System as specified manufacturer of Int should have CF prote unless otherwise specific decrease. ACCESSORIES:- All proportion of the system should be major international be suitable adaptor, if reaction of the codes and rates	ossible accessories of the equipment sho accessory and its quantity will be decided	devices proved buld be on the bries of which buld be		No Change		

12(b) Environmental factors	No Change
The unit shall be capable of being stored continuously in ambient	
temperature of 0-50 deg C and relative humidity of 15-90%	
The unit shall be capable of operating continuously in ambient	
temperature of 10-40 deg C and relative humidity of 15-90%	
12(c) Power Supply	No Change
Power input to be 220-240VAC, 50Hz fitted with Indian power-plug	
Electronic Voltage corrector/stabilizer of appropriate ratings for power	
supply to the whole set meeting BIS standards/specifications. (Input	
160-260 V and output 220-240 V and 50Hz)	
 UPS of adequate rating 2KVA with 60 minute backup for power supply 	
to the system.	
12(d) Standard & Safety	No Change
Should be FDA, CE, UL or BIS approved product	
 Manufacturer and Supplier should have ISO certification for quality standards. 	
 Electrical safety conforms to standards for electrical safety IEC 60601-1 General Requirements (or equivalent BIS Standard) 	
Shall meet internationally recognized standard for Electro Magnetic	
Compatibility (EMC) for electro medical equipment: IEC-60601-1-2:	
latest edition or Equivalent BIS) or should comply with 89/366/EEC;	
EMC- directive as amended	
Certified to be compliant with IEC 60601-2-2 Medical electrical	
equipment part 2-2: particular requirements for the safety of	
equipment mentioned above – wherever applicable	
12(e) Training	No Change
 Comprehensive training for staff of user department and support 	
services till familiarity with the system for at least four weeks	
12(f) Warranty & Service	12(f) Warranty & Service
Comprehensive warranty for 5 years and 5 years Comprehensive	 Comprehensive warranty for 5 years on main laparoscopic system and 5

Maintenance service after warranty. The cost of CMC must be quoted in the price bid.

- Percentage of up time guarantee of the equipment during warranty and CMC period for which commitment is to be given must be specified.
- Principal manufacturer must have registered service centre in India.
 After sales service must be provided in the city of installation. In situations requiring service/repair of the unit outside the city of Installation, the expenditure on account of this will have to be borne by the supplier.

12(g) Documentation

- Product Literature in original along with that of accessories and indigenous components if any photocopies /computer generated copies are not acceptable
- Statement of compliance with tender specifications with clear and unambiguous links to relevant portions of product literature /authentic document, which should be highlighted. Alternatives provided for noncompliant specifications with justification must be described in detail with supporting literature.
- Certificate of compliance with standards and approvals stated above
- Certificate of manufacturer /principal regarding authorization of service facility provided by the supplier
- List of equipment available in the Service centre for proving calibration and routine preventive maintenance support, as per manufacturer documentation in service/technical manual.
- List of important spare parts and accessories, which are required for maintenance and repair, with their part number and costing.
- Terms and conditions of warranty and CMC including schedules of visit by service personnel with check list of service to be carried out
- Commitment for supply of log book with check list for daily, weekly,

years Comprehensive Maintenance service after warranty. The cost of CMC must be quoted in the price bid. Hand instruments and accessories should be quoted with atleast 1 year warranty. The price of inserts, grasper, jaws and handles should be freezed for four year after the standard warranty of 1 year.

- Percentage of up time guarantee of the equipment during warranty and CMC period for which commitment is to be given must be specified.
- Principal manufacturer must have registered service centre in India.
 After sales service must be provided in the city of installation. In situations requiring service/repair of the unit outside the city of Installation, the expenditure on account of this will have to be borne by the supplier.

12(g) Documentation

- Product Literature in original along with that of accessories and indigenous components if any photocopies /computer generated copies are not acceptable
- Statement of compliance with tender specifications with clear and unambiguous links to relevant portions of product literature /authentic document, which should be highlighted. Alternatives provided for noncompliant specifications with justification must be described in detail with supporting literature.
- Certificate of compliance with standards and approvals stated above
- Certificate of manufacturer /principal regarding authorization of service facility provided by the supplier
- List of equipment available in the Service centre for proving calibration and routine preventive maintenance support, as per manufacturer documentation in service/technical manual.
- List of important spare parts and accessories, which are required for maintenance and repair, with their part number and costing.
- Terms and conditions of warranty and CMC including schedules of visit by service personnel with check list of service to be carried out
- Commitment for supply of log book with check list for daily, weekly,

monthly and quarterly preventive maintenance with contact details of service personnel along with the equipment. The job description of the hospital technician and company service engineer should be clearly spelt out in the log book.

- List of users of quoted model with performance certificate from major hospitals
- All the offered should be **US FDA &European CE approved**.
- All equipment's should be from the same manufacturer unless otherwise mentioned.
- The principal Company should have their own Service Centre in Delhi/ NCR
- Comprehensive Warranty of all equipment's should be of 5 years and 5 years comprehensive maintenance service after warranty.
- Cost of CMC must be quoted in price bid
- All companies should quote their latest model of HD system.

monthly and quarterly preventive maintenance with contact details of service personnel along with the equipment. The job description of the hospital technician and company service engineer should be clearly spelt out in the log book.

- List of users of quoted model with performance certificate from major hospitals
- All the offered should be US FDA & European CE approved or as otherwise mentioned.
- All equipment's should be from the same manufacturer unless otherwise mentioned.
- The principal Company should have their own Service Centre in Delhi/ NCR
- Comprehensive Warranty of main laparoscopic equipments should be of 5 years and 5 years comprehensive maintenance service after warranty.
- Cost of CMC must be quoted in price bid
- All companies should quote their latest model of HD system.

All other tender terms and conditions remain unchanged.

Medical Superintendent Safdarjang Hospital & VMMC, New Delhi.